

Summary of QOF changes for 2013/14 in England

KEY	
Retired	Threshold change
New	Point change
Replaced	Business rule change (indicator renumbered)
Ordering amended	



12/13 QOF ID	13/14 QOF ID	NICE ID	Indicator wording	Changes	12/13 Points	12/13 Threshold	13/14 Points	13/14 Threshold	Timeframes (BOLD indicates change)			Summary of changes
									Indicator wording timeframe (months)	Business Rules timeframe (months)	Exception code timeframe (months)	
CLINICAL DOMAIN												
Atrial fibrillation (AF)												
AF1	AF001		The contractor practice establishes and maintains a register of patients with atrial fibrillation	Minor wording change (noted in bold)	5	-	5	-	-	-	-	Change to wording
AF5	AF002	NM24	The percentage of patients with atrial fibrillation in whom stroke risk has been assessed using the CHADS ₂ risk stratification scoring system in the preceding 12 months (excluding those whose previous CHADS ₂ score is greater than 1)	15-12 mnth change	10	40-90	10	40-90	12	12	12 (EXC) 3 (REG/DIAG)	Changes to wording, timeframe and exceptions
AF6	AF003	NM45	In those patients with atrial fibrillation in whom there is a record of a CHADS ₂ score of 1 (latest in the preceding 12 months), the percentage of patients who are currently treated with anti-coagulation drug therapy or anti-platelet therapy	Threshold change 15-12 mnth change	6	50-90	6	57-97	12 (currently treated)	12 (CHADS) 6 (drugs)	12 (EXC) 3 (REG/DIAG)	Changes to wording, timeframe and exceptions
AF7	AF004	NM46	In those patients with atrial fibrillation whose latest record of a CHADS ₂ score is greater than 1, the percentage of patients who are currently treated with anti-coagulation therapy	15-12 mnth change	6	40-70	6	40-70	6 (currently treated)	6 (drugs)	12 (EXC) 3 (REG/DIAG)	Changes to exceptions only
Secondary prevention of coronary heart disease (CHD)												
CHD1	CHD001		The contractor practice establishes and maintains a register of patients with coronary heart disease	Minor wording change (noted in bold)	4	-	4	-	-	-	-	Change to wording
CHD6	CHD002		The percentage of patients with coronary heart disease in whom the last blood pressure reading (measured in the preceding 12 months) is 150/90 mmHg or less	Threshold change 15-12 mnth change	17	40-75	17	53-93	12	12	12 (EXC) 9 (REG/DIAG)	Changes to wording, timeframe and exceptions
CHD8	CHD003		The percentage of patients with coronary heart disease whose last measured total cholesterol (measured in the preceding 12 months) is 5 mmol/l or less	Threshold change 15-12 mnth change	17	45-70	17	45-85	12	12	12 (EXC) 9 (REG/DIAG)	Changes to wording, timeframe and exceptions
CHD12	CHD004		The percentage of patients with coronary heart disease who have had influenza immunisation in the preceding 1 September to 31 March	Threshold change	7	50-90	7	56-96	1 Sep to 31 Mar	1 Sep to 31 Mar	12 (EXC) 3 (REG/DIAG)	Change to exceptions
CHD9	CHD005		The percentage of patients with coronary heart disease with a record in the preceding 12 months that aspirin, an alternative anti-platelet therapy, or an anti-coagulant is being taken	Threshold change 15-12 mnth change	7	50-90	7	56-96	12	12	12 (EXC) 3 (REG/DIAG)	Changes to wording, timeframe and exceptions
CHD14	CHD006	NM07	The percentage of patients with a history of myocardial infarction (on or after 1 April 2011) currently treated with an ACE-I-inhibitor (or ARB if ACE-I intolerant), aspirin or an alternative anti-platelet therapy, beta-blocker and statin	Minor wording change/ business rules amendment	10	45-80	10	60-100	6 (currently treated)	6 (drugs)	12 (EXC) 3 (REG/DIAG)	Changes to wording and exceptions
CHD10	-	-	The percentage of patients with coronary heart disease who are currently treated with a beta-blocker	RETIRED	7	40-65	-	-	-	-	-	Retired
Heart Failure (HF)												
HF1	HF001		The contractor practice establishes and maintains a register of patients with heart failure	Minor wording change (noted in bold)	4	-	4	-	-	-	-	Change to wording
HF2	HF002		The percentage of patients with a diagnosis of heart failure (diagnosed on or after 1 April 2006) which has been confirmed by an echocardiogram or by specialist assessment between 3 months before or 12 months after entering on to the register	Minor wording change (noted in bold)	6	50-90	6	50-90	From 1 April 2006	From 1 April 2006	12 (EXC) 3 (REG/DIAG) +12 (ECEXC)	Changes to wording and exceptions
-	Deferred to 14/15	NM48	The percentage of patients with heart failure diagnosed within the preceding 15 months with a subsequent record of an offer of referral for an exercise-based rehabilitation programme within the preceding 15 months	NEW Deferred to 14/15	-	-	Deferred to 14/15	Deferred to 14/15	15 (cross year indicator)	15	12 (EXC) 3 (REG/DIAG)	Deferred to 14/15
HF3	HF003		The percentage of patients with a current diagnosis of heart failure due to left ventricular dysfunction (LVD) who are currently treated with an ACE-I or ARB, who can tolerate therapy and for whom there is no contraindication- NEW WORDING: In those patients with a current diagnosis of heart failure due to left ventricular systolic dysfunction, the percentage of patients who are currently treated with an ACE-I or ARB	Minor wording change (noted in bold) Threshold change	10	45-80	10	60-100	6 (currently treated)	6 (drugs)	12 (EXC) 3 (REG/DIAG)	Changes to wording and exceptions
HF4	HF004		The percentage of patients with a current diagnosis of heart failure due to LVSD who are currently treated with an ACE-I or ARB, who are additionally treated with a beta-blocker licensed for heart failure, or recorded as intolerant to or having a contraindication to beta-blockers- NEW WORDING: In those patients with a current diagnosis of heart failure due to left ventricular systolic dysfunction who are currently treated with an ACE-I or ARB, the percentage of patients who are additionally currently treated with a beta-blocker licensed for heart failure	Minor wording change (noted in bold)	9	40-65	9	40-65	6 (currently treated)	6 (drugs)	12 (EXC) 3 (REG/DIAG)	Changes to wording and exceptions
Hypertension (HYP)												
BP1	HYP001		The contractor practice establishes and maintains a register of patients with established hypertension	Minor wording change (noted in bold)	6	-	6	-	-	-	-	Change to wording
BP5	HYP002		The percentage of patients with hypertension in whom the last blood pressure reading (measured in the preceding 9 months) is 150/90 mmHg or less	Minor wording change (noted in bold), point and threshold change	55	45-80	10	44-84	9	9	12 (EXC) 9 (REG/DIAG)	Changes to exceptions only
-	HYP003	NM53	The percentage of patients aged 79 and under with hypertension in whom the last reeferred blood pressure reading (measured in the preceding 9 months) is 140/90 mmHg or less	NEW	-	-	50	40-80	9	9	12 (EXC) 9 (REG/DIAG)	Changes to exceptions only
-	HYP004	NM36	The percentage of patients with hypertension aged 16 or over and under- who have not attained the age of 75 in whom there is an annual assessment of physical activity, using GPPAQ, in the preceding 12 months	NEW	-	-	5	40-90	12	12	12 (EXC) 3 (REG/DIAG)	Changes to wording, timeframe and exceptions
-	HYP005	NM37	The percentage of patients with hypertension aged 16 or over and under- who have not attained the age of 75 who score 'less than active' on GPPAQ in the preceding 12 months, who also have a record of a brief intervention in the preceding 12 months	NEW	-	-	6	40-90	12	12	12 (EXC) 3 (REG/DIAG)	Changes to wording, timeframe and exceptions
BP4	-	-	The percentage of patients with hypertension in whom there is a record of the blood pressure in the preceding 9 months	RETIRED	8	50-90	-	-	-	-	-	Retired
Peripheral arterial disease (PAD)												
PAD1	PAD001	NM32	The contractor establishes and maintains a register of patients with peripheral arterial disease	Minor wording change (noted in bold)	2	-	2	-	-	-	-	Change to wording
PAD3	PAD002	NM34	The percentage of patients with peripheral arterial disease in whom the last blood pressure reading (measured in the preceding 12 months) is 150/90 mmHg or less	Minor wording change (noted in bold) AND 15-12 mnth change	2	40-90	2	40-90	12	12	12 (EXC) 9 (REG/DIAG)	Changes to wording, timeframe and exceptions
PAD4	PAD003	NM35	The percentage of patients with peripheral arterial disease in whom the last measured total cholesterol (measured in the preceding 12 months) is 5 mmol/l or less	15-12 mnth change	3	40-90	3	40-90	12	12	12 (EXC) 9 (REG/DIAG)	Changes to wording, timeframe and exceptions
PAD2	PAD004	NM33	The percentage of patients with peripheral arterial disease with a record in the preceding 12 months that aspirin or an alternative anti-platelet is being taken	Minor wording change (noted in bold) AND 15-12 mnth change	2	40-90	2	40-90	12 (being taken)	12 (drugs)	12 (EXC) 3 (REG/DIAG)	Changes to wording, timeframe and exceptions
Stroke and transient ischaemic attack (STIA)												
STROKE1	STIA001		The contractor practice establishes and maintains a register of patients with stroke or TIA	Minor wording change (noted in bold)	2	-	2	-	-	-	-	Change to wording
STROKE13	STIA002		The percentage of new patients with a stroke or TIA (diagnosed on or after 1 April 2008) who have a record of a referral been-referred for further investigation within 1 month of diagnosis between 3 months before or 1 month after the date of the latest recorded stroke or TIA	Minor wording change (noted in bold)	2	45-80	2	45-80	-	From 1 April 2008 +1 (SCAN_DAT)	12 (EXC) 3 (REG/DIAG)	Changes to wording and exceptions
STROKE6	STIA003		The percentage of patients with a history of stroke or TIA in whom the last blood pressure reading (measured in the preceding 12 months) is 150/90 mmHg or less	Minor wording change (noted in bold) AND 15-12 mnth change	5	40-75	5	40-75	12	12	12 (EXC) 9 (REG/DIAG)	Changes to wording, timeframe and exceptions
STROKE7	STIA004		The percentage of patients with stroke or TIA who have a record of total cholesterol in the preceding 12 months	Minor wording change (noted in bold) AND 15-12 mnth change	2	50-90	2	50-90	12	12	12 (EXC) 3 (REG/DIAG)	Changes to wording, timeframe and exceptions
STROKE8	STIA005	NM60	The percentage of patients with a stroke shown to be non-haemorrhagic, or a history of TIA whose last measured total cholesterol (measured in the preceding 12 months) is 5 mmol/l or less	Minor wording change (noted in bold) AND 15-12 mnth change	5	40-65	5	40-65	12	12	12 (EXC) 9 (REG/DIAG)	Changes to wording, timeframe and exceptions
STROKE10	STIA006		The percentage of patients with stroke or TIA who have had influenza immunisation in the preceding 1 September to 31 March	No change	2	45-85	2	55-95	1 Sep to 31 Mar	1 Sep to 31 Mar	12 (EXC) 3 (REG/DIAG)	Change to exceptions
STROKE12	STIA007		The percentage of patients with a stroke shown to be non-haemorrhagic, or a history of TIA, who have a record in the preceding 12 months that an anti-platelet agent (aspirin, clopidogrel, dipyridamole or a combination), or an anti-coagulant is being taken	Minor wording change (noted in bold) AND 15-12 mnth change	4	50-90	4	57-97	12 (being taken)	12 (drugs)	12 (EXC) 3 (REG/DIAG)	Changes to wording, timeframe and exceptions

Diabetes mellitus (DM)												
DM32	DM001	NM41	The contractor practice establishes and maintains a register of all patients aged 17 years and over with diabetes mellitus, which specifies the type of diabetes where a diagnosis has been confirmed	Minor wording change (noted in bold)	6	-	6	-	-	-	-	Change to wording
DM30	DM002	NM01	The percentage of patients with diabetes, on the register, in whom the last blood pressure reading (measured in the preceding 12 months) is 150/90 mmHg or less	Minor wording change (noted in bold) AND 15-12 mth change	8	45-71	8	53-93	12 (the last)	12	12 (EXC) 9 (REG/DIAG)	Changes to wording, timeframe and exceptions
DM31	DM003	NM02	The percentage of patients with diabetes, on the register, in whom the last blood pressure reading (measured in the preceding 12 months) is 140/80 mmHg or less	Minor wording change (noted in bold) AND 15-12 mth change	10	40-65	10	38-78	12 (the last)	12	12 (EXC) 9 (REG/DIAG)	Changes to wording, timeframe and exceptions
DM17	DM004	.	The percentage of patients with diabetes, on the register, whose last measured total cholesterol (measured within the preceding 12 months) is 5 mmol/l or less	Minor wording change (noted in bold) AND 15-12 mth change	6	40-75	6	40-75	12	12	12 (EXC) 9 (REG/DIAG)	Changes to wording, timeframe and exceptions
DM13	DM005	NM59	The percentage of patients with diabetes, on the register, who have a record of an albumin:creatinine ratio test in the preceding 12 months (exception-reporting for patients with proteinuria)	Minor wording change (noted in bold) AND 15-12 mth change	3	50-90	3	50-90	12	12	12 (EXC) 3 (REG/DIAG)	Changes to wording, timeframe and exceptions
DM15	DM006	.	The percentage of patients with diabetes, on the register, with a diagnosis of nephropathy (clinical proteinuria) or micro-albuminuria who are currently treated with ACE-I (or ARBs)	Minor wording change (noted in bold)	3	45-80	3	57-97	-	6	12 (EXC) 3 (REG/DIAG)	Change to wording and exceptions
DM26	DM007	NM14	The percentage of patients with diabetes, on the register, in whom the last IFCC-HbA1c is 59 mmol/mol or less in the preceding 12 months	Minor wording change (noted in bold) AND 15-12 mth change	17	40-50	17	35-75	12	12	12 (EXC) 9 (REG/DIAG)	Changes to wording, timeframe and exceptions
DM27	DM008	.	The percentage of patients with diabetes, on the register, in whom the last IFCC-HbA1c is 64 mmol/mol or less in the preceding 12 months	Minor wording change (noted in bold) AND 15-12 mth change	8	45-70	8	43-83	12	12	12 (EXC) 9 (REG/DIAG)	Changes to wording, timeframe and exceptions
DM28	DM009	.	The percentage of patients with diabetes, on the register, in whom the last IFCC-HbA1c is 75 mmol/mol or less in the preceding 12 months	Minor wording change (noted in bold) AND 15-12 mth change	10	50-90	10	52-92	12	12	12 (EXC) 9 (REG/DIAG)	Changes to wording, timeframe and exceptions
DM18	DM010	.	The percentage of patients with diabetes, on the register, who have had influenza immunisation in the preceding 1 September to 31 March	Minor wording change (noted in bold)	3	45-85	3	55-95	1 Sep to 31 Mar	1 Sep to 31 Mar	12 (EXC) 3 (REG/DIAG)	Change to wording and exceptions
DM21	DM011	.	The percentage of patients with diabetes, on the register, who have a record of retinal screening in the preceding 12 months	Minor wording change (noted in bold) AND 15-12 mth change	5	50-90	5	50-90	12	12	12 (EXC) 3 (REG/DIAG)	Changes to wording, timeframe and exceptions
DM29	DM012	NM13	The percentage of patients with diabetes, on the register, with a record of a foot examination and risk classification: 1) low risk (normal sensation, palpable pulses), 2) increased risk (neuropathy or absent pulses), 3) high risk (neuropathy or absent pulses plus deformity or skin changes in previous ulcer) or 4) ulcerated foot within the preceding 12 months	Minor wording change (noted in bold) AND 15-12 mth change	4	50-90	4	50-90	12	12	12 (EXC) 3 (REG/DIAG)	Changes to wording, timeframe and exceptions
-	DM013	NM28	The percentage of patients with diabetes, on the register, who have a record of a dietary review by a suitably competent professional in the preceding 12 months	NEW	-	-	3	40-90	12	12	12 (EXC) 3 (REG/DIAG)	Changes to wording, timeframe and exceptions
-	DM014	NM27	The percentage of patients newly diagnosed with diabetes, on the register, in the preceding 1 April to 31 March who have a record of being referred to a structured education programme within 9 months after entry on to the diabetes register	NEW	-	-	11	40-90	1 April to 31 March 9	21 (12+9)	12 (EXC) 3 (REG/DIAG)	Change to wording and exceptions
-	DM015	NM51	The percentage of male patients with diabetes, on the register, with a record of being asked about erectile dysfunction in the preceding 12 months	NEW	-	-	4	40-90	12	12	12 (EXC) 3 (REG/DIAG)	Changes to wording, timeframe and exceptions
-	DM016	NM52	The percentage of male patients with diabetes, on the register, who have a record of erectile dysfunction with a record of advice and assessment of contributory factors and treatment options in the preceding 12 months	NEW	-	-	6	40-90	12	12	12 (EXC) 3 (REG/DIAG)	Changes to wording, timeframe and exceptions
DM2	-	.	The percentage of patients with diabetes whose notes record BMI in the preceding 15 months	RETIRED	1	50-90	-	-	-	-	-	Retired
DM10	-	.	The percentage of patients with diabetes with a record of neuropathy testing in the preceding 15 months	RETIRED	3	50-90	-	-	-	-	-	Retired
DM22	-	.	The percentage of patients with diabetes who have a record of estimated glomerular filtration rate (eGFR) or serum creatinine testing in the preceding 15 months	RETIRED	1	50-90	-	-	-	-	-	Retired

Hypothyroidism (THY)												
THYROID1	THY001	.	The contractor practice establishes and maintains a register of patients with hypothyroidism who are currently treated with levothyroxine	Minor wording change (noted in bold)	1	-	1	-	-	-	-	Change to wording
THYROID2	THY002	.	The percentage of patients with hypothyroidism, on the register, with thyroid function tests recorded in the preceding 12 months	Minor wording change (noted in bold) AND 15-12 mth change	6	50-90	6	50-90	12	12	12 (EXC) 3 (REG/DIAG)	Changes to wording, timeframe and exceptions

Asthma (AST)												
ASTHMA1	AST001	.	The contractor practice establishes and maintains a register of patients with asthma, excluding patients with asthma who have been prescribed no asthma-related drugs in the preceding 12 months	Minor wording change (noted in bold)	4	-	4	-	-	-	-	Change to wording
ASTHMA8	AST002	.	The percentage of patients aged 8 years and over with asthma (diagnosed on or after 1 April 2006), on the register, with measures of variability or reversibility recorded between 3 months before and anytime after diagnosis	Minor wording change (noted in bold)	15	45-80	15	45-80	From 1 April 2006	From 1 April 2006 3 (ASTSPIR/PEFR)	12 (EXC) 3 (REG/DIAG)	Change to wording and exceptions
ASTHMA9	AST003	NM23	The percentage of patients with asthma, on the register, who have had an asthma review in the preceding 12 months that includes an assessment of asthma control using the 3 RCP questions	Minor wording change (noted in bold) AND 15-12 mth change	20	45-70	20	45-70	12	12	12 (EXC) 3 (REG/DIAG)	Changes to wording, timeframe and exceptions
ASTHMA10	AST004	.	The percentage of patients with asthma between the aged 14 or over and under who have not attained the age of 20, on the register, in whom there is a record of smoking status in the preceding 12 months	Minor wording change (noted in bold) AND 15-12 mth change	6	45-80	6	45-80	12	12	12 (EXC) 3 (REG/DIAG)	Changes to wording, timeframe and exceptions

Chronic obstructive pulmonary disease (COPD)												
COPD14	COPD001	.	The contractor practice establishes and maintains a register of patients with COPD	Minor wording change (noted in bold)	3	-	3	-	-	-	-	Change to wording
COPD15	COPD002	.	The percentage of all patients with COPD (diagnosed on or after 1 April 2011) in whom the diagnosis has been confirmed by post bronchodilator spirometry between 3 months before and 12 months after entering on to the register	Minor wording change (noted in bold)	5	45-80	5	45-80	From 1 April 2011	From 1 April 2011 COPDSPIR -3 COPDSPIR	12 (EXC) 3 (REG/DIAG)	Change to wording and exceptions
COPD13	COPD003	.	The percentage of patients with COPD who have had a review, undertaken by a healthcare professional, including an assessment of breathlessness using the Medical Research Council dyspnoea scale in the preceding 12 months	Minor wording change (noted in bold) AND 15-12 mth change	9	50-90	9	50-90	12	12	12 (EXC) 3 (REG/DIAG)	Changes to wording, timeframe and exceptions
COPD10	COPD004	.	The percentage of patients with COPD with a record of FEV ₁ in the preceding 12 months	Minor wording change (noted in bold) AND 15-12 mth change	7	40-75	7	40-75	12	12	12 (EXC) 3 (REG/DIAG)	Changes to wording, timeframe and exceptions
-	COPD005	NM63	The percentage of patients with COPD and Medical Research Council dyspnoea gradeScale ≥3 at any time in the preceding 12 months, with a record of oxygen saturation value within the preceding 12 months	NEW	-	-	5	40-90	12	12	12 (EXC) 3 (REG/DIAG)	Changes to wording, timeframe and exceptions
-	Deferred to 14/15	NM47	The percentage of patients with COPD and Medical Research Council dyspnoea gradeScale ≥3 at any time in the preceding 12 months, with a subsequent record of an offer of referral to a pulmonary rehabilitation programme within the preceding 12 months	NEW Deferred to 14/15	-	-	Deferred to 14/15	Deferred to 14/15	12	12	12 (EXC) 3 (REG/DIAG)	Changes to wording, timeframe and exceptions. 'previously completed' as an exception rather than a
COPD8	COPD006	.	The percentage of patients with COPD who have had influenza immunisation in the preceding 1 September to 31 March	No change	6	45-85	6	57-97	1 Sep to 31 Mar	1 Sep to 31 Mar	12 (EXC) 3 (REG/DIAG)	Change to exceptions

Dementia (DEM)												
DEM1	DEM001	.	The contractor practice establishes and maintains a register of patients diagnosed with dementia	Minor wording change (noted in bold)	5	-	5	-	-	-	-	Change to wording
DEM2	DEM002	.	The percentage of patients diagnosed with dementia whose care has been reviewed in a face-to-face review in the preceding 12 months	Minor wording change (noted in bold) AND 15-12 mth change	15	35-70	15	35-70	12	12	12 (EXC) 3 (REG/DIAG)	Changes to wording, timeframe and exceptions
DEM4	DEM003	NM09	The percentage of patients with a new diagnosis of dementia recorded in the preceding 1 April to 31 March with a record of FBC, calcium, glucose, renal and liver function, thyroid function tests, serum vitamin B12 and folate levels recorded between 6 months before or after entering on to the register	Minor wording change (noted in bold)	6	45-80	6	45-80	1 April to 31 March 6 months before/after	18 6 12 (tests)	12 (EXC) 3 (REG/DIAG)	Change to wording and exceptions

Depression (DEP)												
-	DEP001	NM49	The percentage of patients aged 18 or over with a new diagnosis of depression in the preceding 1 April to 31 March, in the target population, who have had a bio-psychosocial assessment by the point of diagnosis. The completion of the assessment is to be recorded on the same day as the diagnosis is recorded	REPLACING DEP6. Minor wording change in bold.	-	-	21	50-90	1 April to 31 March	12	12 (EXC) 3 (REG/DIAG)	Change to wording and clarity on exception. Change to timeframe within the Business Rules
-	DEP002	NM50	The percentage of patients aged 18 or over with a new diagnosis of depression in the preceding 1 April to 31 March, in the target population, who have been reviewed within not earlier than 10 days after and not later than 35 days after the date of diagnosis	REPLACING DEP7	-	-	10	45-80	1 April to 31 March 10-35 days	15	12 (EXC) 3 (REG/DIAG)	Change to wording and clarity on exception. Change to timeframe within the Business Rules
DEP6	-	NM10	In those patients with a new diagnosis of depression, recorded between the preceding 1 April to 31 March, the percentage of patients who have had an assessment of severity at the time of diagnosis using an assessment tool validated for use in primary care	REPLACED (by DEP001)	17	50-90	-	-	-	-	-	Replaced
DEP7	-	NM11	In those patients with a new diagnosis of depression and assessment of severity recorded between the preceding 1 April to 31 March, the percentage of patients who have had a further assessment of severity 2 - 12 weeks (inclusive) after the initial recording of the assessment of severity. Both assessments should be completed using an assessment tool validated for use in primary care	REPLACED (by DEP002)	8	45-80	-	-	-	-	-	Replaced
DEP1	-	.	The percentage of patients on the diabetes register and/or the CHD register for whom case finding for depression has been undertaken on 1 occasion during the preceding 15 months using two standard screening questions	RETIRED	6	50-90	-	-	-	-	-	Retired

Mental Health (MH)												
MH8	MH001		The contractor practice establishes and maintains a register of patients with schizophrenia, bipolar affective disorder and other psychoses and other patients on lithium therapy	Minor wording change (noted in bold)	4	-	4	-	-	-	-	Change to wording
MH10	MH002		The percentage of patients with schizophrenia, bipolar affective disorder and other psychoses who have a comprehensive care plan documented in the record, (in the preceding 12 months,) agreed between individuals, their family and/or carers as appropriate	Minor wording/business rule change	6	30-55	6	40-90	12	12	12 (EXC) 3 (REG/DIAG)	Changes to wording, timeframe and exceptions
MH13	MH003	NM17	The percentage of patients with schizophrenia, bipolar affective disorder and other psychoses who have a record of blood pressure in the preceding 12 months	Minor wording change (noted in bold) AND 15-12 mnth change	4	50-90	4	50-90	12	12	12 (EXC) 3 (REG/DIAG)	Changes to wording, timeframe and exceptions
MH19	MH004	NM18	The percentage of patients aged 40 years and or over with schizophrenia, bipolar affective disorder and other psychoses who have a record of total cholesterol:hdl ratio in the preceding 12 months	Minor wording change (noted in bold) AND 15-12 mnth change	5	45-80	5	45-80	12	12	12 (EXC) 3 (REG/DIAG)	Changes to wording, timeframe and exceptions
MH20	MH005	NM42	The percentage of patients aged 40 years and or over with schizophrenia, bipolar affective disorder and other psychoses who have a record of blood glucose or HbA1c in the preceding 12 months	Minor wording change (noted in bold) AND 15-12 mnth change	5	45-80	5	45-80	12	12	12 (EXC) 3 (REG/DIAG)	Changes to wording, timeframe and exceptions
MH12	MH006	NM16	The percentage of patients with schizophrenia, bipolar affective disorder and other psychoses who have a record of BMI in the preceding 12 months	Minor wording change (noted in bold) AND 15-12 mnth change	4	50-90	4	50-90	12	12	12 (EXC) 3 (REG/DIAG)	Changes to wording, timeframe and exceptions
MH11	MH007	NM15	The percentage of patients with schizophrenia, bipolar affective disorder and other psychoses who have a record of alcohol consumption in the preceding 12 months	Minor wording change (noted in bold) AND 15-12 mnth change	4	50-90	4	50-90	12	12	12 (EXC) 3 (REG/DIAG)	Changes to wording, timeframe and exceptions
MH16	MH008	NM20	England: The percentage of women aged 25 or over and under who have not attained the age of 65 with schizophrenia, bipolar affective disorder and other psychoses whose notes record that a cervical screening test has been performed in the preceding 5 years (In other countries ages are : aged 25 or over and under the age of 65 in Northern Ireland, aged 20 or over and under the age of 61 in Scotland and aged 20 or over and under the age of 65 in Wales)	Minor wording change (noted in bold)	5	45-80	5	45-80	5 years	5 years	5 years (CYTEXC) 12 (MHEXC) 3 (REG/DIAG)	Change to wording and exceptions
MH17	MH009	NM21	The percentage of patients on lithium therapy with a record of serum creatinine and TSH in the preceding 9 months	No change	1	50-90	1	50-90	9	6 (LIT_DAT) 9	12 (EXC) 3 (REG/DIAG)	Change to exceptions
MH18	MH010	NM22	The percentage of patients on lithium therapy with a record of lithium levels in the therapeutic range in the preceding 4 months	No change	2	50-90	2	50-90	4	6 (LIT_DAT) 4	12 (EXC) 9 (REG/DIAG)	Change to exceptions
Cancer (CAN)												
CANCER1	CAN001		The contractor practice establishes and maintains a register of all cancer patients defined as a 'register of patients with a diagnosis of cancer excluding non-melanotic skin cancers diagnosed on or after 1 April 2003 '	Minor wording change (noted in bold)	5	-	5	-	From 1 April 2003	-	-	Change to wording
	CAN002	NM62	The percentage of patients with cancer, diagnosed within the preceding 15 months, who have a patient review recorded as occurring within 3 months of the contractor receiving confirmation of the diagnosis	REPLACING CANCER3	-	-	6	50-90	15 3	15 3	12 (EXC) 3 (REG/DIAG)	Change to exceptions
CANCER3	-		The percentage of patients with cancer, diagnosed within the preceding 18 months, who have a patient review recorded as occurring within 6 months of the contractor receiving confirmation of the diagnosis	REPLACED (by CAN002)	6	50-90	-	-	-	-	-	Replaced
Chronic kidney disease (CKD)												
CKD1	CKD001		The contractor practice establishes and maintains a register of patients aged 18 years and or over with CKD (US National Kidney Foundation: Stage 3 to 5 CKD)	Minor wording change (noted in bold)	6	-	6	-	-	-	-	Change to wording
CKD3	CKD002		The percentage of patients on the CKD register in whom the last blood pressure reading (measured in the preceding 12 months) is 140/85 mmHg or less	Minor wording change (noted in bold) AND 15-12 mnth change	11	45-70	11	41-81	12	12	12 (EXC) 9 (REG/DIAG)	
CKD5	CKD003		The percentage of patients on the CKD register with hypertension and proteinuria who are currently treated with an ACE-I or ARB	Minor wording change (noted in bold) AND 15-12 mnth change	9	45-80	9	45-80	6 (currently treated)	6 (drugs)	12 (EXC) 3 (REG/DIAG)	Change to wording and exceptions
CKD6	CKD004		The percentage of patients on the CKD register whose notes have a record of a urine albumin:creatinine ratio (or protein:creatinine ratio) test in the preceding 12 months	Minor wording change (noted in bold) AND 15-12 mnth change	6	45-80	6	45-80	12	12	12 (EXC) 3 (REG/DIAG)	Changes to wording, timeframe and exceptions
CKD2	-		The percentage of patients on the CKD register whose notes have a record of blood pressure in the preceding 15 months	RETIRED	4	50-90	-	-	-	-	-	Retired
Epilepsy (EP)												
EPILEPSY5	EP001		The contractor practice establishes and maintains a register of patients aged 18 years and or over receiving drug treatment for epilepsy	Minor wording change (noted in bold)	1	-	1	-	-	-	-	Change to wording
EPILEPSY8	EP002		The percentage of patients aged 18 years and or over on drug treatment for epilepsy who have been seizure free for the last 12 months recorded in the preceding 12 months	Minor wording change (noted in bold) AND 15-12 mnth change	6	45-70	6	45-70	12	12	12 (EXC) 3 (REG/DIAG)	Changes to wording, timeframe and exceptions
EPILEPSY9	EP003	NM03	The percentage of women aged 18 or over and under who have not attained the age of 55 years who are taking antiepileptic drugs who have a record of information and counselling about contraception, conception and pregnancy in the preceding 12 months	Minor wording change (noted in bold) AND 15-12 mnth change	3	50-90	3	50-90	12	12	12 (EXC) 3 (REG/DIAG)	Changes to wording, timeframe and exceptions
EPILEPSY6	-		The percentage of patients aged 18 years and over on drug treatment for epilepsy who have a record of seizure frequency in the preceding 15 months	RETIRED	4	50-90	-	-	-	-	-	Retired
Learning disability (LD)												
LD1	LD001		The contractor practice establishes and maintains a register of patients aged 18 years and or over with learning disabilities	Minor wording change (noted in bold) AND 15-12 mnth change	4	-	4	-	-	-	-	Change to wording
LD2	LD002		The percentage of patients on the learning disability register with Down's Syndrome aged 18 years and or over who have a record of blood TSH in the preceding 12 months (excluding those who are on the thyroid disease register)	Minor wording change (noted in bold) AND 15-12 mnth change	3	45-70	3	45-70	12	12	12 (EXC) 3 (REG/DIAG)	Changes to wording, timeframe and exceptions
Osteoporosis: Secondary prevention of fragility fractures (OST)												
OST1	OST001	NM29	The contractor practice establishes and maintains a register of patients: 1. Aged 50 or over and under who have not attained the age of 75 with a record of a fragility fracture on or after 1 April 2012 and a diagnosis of osteoporosis confirmed on DXA scan, and 2. Aged 75 years and or over with a record of a fragility fracture on or after 1 April 2012	Minor wording change (noted in bold)	3	-	3	-	From 1 April 2012	-	-	Change to wording
OST2	OST002	NM30	The percentage of patients aged 50 or over and under who have not attained the age of 75 , with a fragility fracture on or after 1 April 2012 , in whom osteoporosis is confirmed on DXA scan, who are currently treated with an appropriate bone-sparing agent	Minor wording change (noted in bold)	3	30-60	3	30-60	6 (currently treated)	6 (drugs)	12 (EXC) 3 (REG/DIAG)	Change to exceptions
OST3	OST003	NM31	The percentage of patients aged 75 years and or over with a fragility fracture on or after 1 April 2012 , who are currently treated with an appropriate bone-sparing agent	Minor wording change (noted in bold)	3	30-60	3	30-60	6 (currently treated)	6 (drugs)	12 (EXC) 3 (REG/DIAG)	Change to exceptions
Rheumatoid arthritis (RA)												
-	RA001	NM54	The contractor practice establishes and maintains a register of all patients aged 16 and or over with rheumatoid arthritis	NEW	-	-	1	-	-	-	-	Change to wording
-	RA002	NM55	The percentage of patients with rheumatoid arthritis, on the register , who have had a face-to-face annual review in the preceding 12 months	NEW	-	-	5	40-90	12	12	12 (EXC) 3 (REG/DIAG)	Changes to wording, timeframe and exceptions
-	RA003	NM56	The percentage of patients with rheumatoid arthritis aged 30 or over and under who have not attained the age of 85 who have had a cardiovascular risk assessment using a CVD risk assessment tool adjusted for RA in the preceding 12 months	NEW	-	-	7	40-90	12	12	12 (EXC) 3 (REG/DIAG)	Changes to wording, timeframe and exceptions
-	RA004	NM57	The percentage of patients aged 50 or over and under who have not attained the age of 91 with rheumatoid arthritis who have had an assessment of fracture risk using a risk assessment tool adjusted for RA in the preceding 24 months	NEW	-	-	5	40-90	24	24	12 (EXC) 3 (REG/DIAG)	Changes to wording, timeframe and exceptions
Palliative care (PC)												
PC3	PC001		The contractor practice establishes and maintains a register of all patients in need of palliative care/support irrespective of age	Minor wording change (noted in bold)	3	-	3	-	-	-	-	Change to wording
PC2	PC002		The contractor practice has regular (at least 3 monthly) multidisciplinary case review meetings where all patients on the palliative care register are discussed	Minor wording change (noted in bold)	3	-	3	-	-	-	-	Change to wording

PUBLIC HEALTH DOMAIN (and additional services PH domain)

Cardiovascular disease – primary prevention (CVD-PP)												
-	CVD-PP001	NM26	In those patients with a new diagnosis of hypertension aged 30 or over and under who have not attained the age of 75, recorded between the preceding 1 April to 31 March (excluding those with pre-existing CHD, diabetes, stroke and/or TIA), who have a recorded CVD risk assessment score (using an assessment tool agreed with the NHS CB) of ≥20% in the preceding 12 months: the percentage who are currently treated with statins	REPLACING CVD-PP1 15-12 month change AND minor wording change (contra-indication deleted)	-	-	10	40-90	1 April to 31 March 12 6 (currently treated)	12 6 (drugs)	12 (EXC) 3 (REG/DIAG)	Changes to wording, timeframe and exceptions
CVD-PP2	CVD-PP002	-	The percentage of people patients diagnosed with hypertension (diagnosed after on or after 1 April 2009) who are given lifestyle advice in the preceding 12 months for: increasing physical activity , smoking cessation, safe alcohol consumption and healthy diet	Minor wording change (noted in bold) AND 15-12 mnth change	5	40-75	5	40-75	From 1 April 2009 12	12	12 (EXC) 3 (REG/DIAG)	Changes to wording, timeframe and exceptions
CVD-PP1	-	NM06	In those patients with a new diagnosis of hypertension (excluding those with pre-existing CHD, diabetes, stroke and/or TIA) recorded between the preceding 1 April to 31 March: the percentage of patients aged 30 to 74 years who have had a face to face cardiovascular risk assessment at the outset of diagnosis (within 3 months of the initial diagnosis) using an agreed assessment tool	REPLACED (by CVD-PP001)	8	40-75	-	-	-	-	-	Replaced
Blood Pressure												
-	BP001	NM61	The percentage of patients aged 40 years and over who have a record of with a blood pressure measurement recorded in the preceding 5 years	REPLACING RECORDS 11 & 17	-	-	15	50-90	5 years	5 years	3 (REG)	No change
Obesity (OB)												
OB1	OB001	-	The contractor practice establishes and maintains a register of patients aged 16 years and over with a BMI greater than or equal to ≥30 in the preceding 12 months	Minor wording change (noted in bold) AND 15-12 mnth change	8	-	8	-	12	12	-	Changes to wording and timeframes
Smoking (SMOK)												
SMOKING7	SMOK001	-	The percentage of patients aged 15 years and over whose notes record smoking status in the preceding 24 months	Minor wording change (noted in bold) AND 27-24 mnth change	11	50-90	11	50-90	24	24 Non-smoker rules Ex-smoker rules	12 (EXC) 3 (REG/DIAG)	Changes to wording, timeframe and exceptions
SMOKING5	SMOK002	NM38	The percentage of patients with any or any combination of the following conditions: CHD, PAD, stroke or TIA, hypertension, diabetes, COPD, CKD, asthma, schizophrenia, bipolar affective disorder or other psychoses whose notes record smoking status in the preceding 12 months	Minor wording change (noted in bold) AND 15-12 mnth change	25	50-90	25	50-90	12	12 Non-smoker rules Ex-smoker	12 (EXC) 3 (REG/DIAG)	Changes to wording, timeframe and exceptions
Information 5	SMOK003	-	The contractor practice supports patients who smoke smokers in stopping smoking by a strategy which includes providing literature and offering appropriate therapy	REPLACING INFORMATION5	-	-	2	-	-	-	-	Change to wording
SMOKING8	SMOK004	NM40	The percentage of patients aged 15 years and over who are recorded as current smokers who have a record of an offer of support and treatment within the preceding 24 months	Minor wording change (noted in bold) AND 15-12 mnth change	12	40-90	12	40-90	24	24	12 (EXC) 3 (REG/DIAG)	Changes to wording, timeframe and exceptions
SMOKING6	SMOK005	NM39	The percentage of patients with any or any combination of the following conditions: CHD, PAD, stroke or TIA, hypertension, diabetes, COPD, CKD, asthma, schizophrenia, bipolar affective disorder or other psychoses who are recorded as current smokers who have as smoke whose notes contain a record of an offer of support and treatment within the preceding 12 months	Minor wording change (noted in bold) AND 15-12 mnth change	25	50-90	25	56-96	12	12	12 (EXC) 3 (REG/DIAG)	Changes to wording, timeframe and exceptions
Cervical screening (CS)												
CS7	CS001	-	The contractor practice has a protocol that is in line with national guidance agreed with the NHSCB for the management of cervical screening, which includes staff training, management of patient call/recall, exception reporting and the regular monitoring of inadequate smear-sample rates	Minor wording change (noted in bold)	7	-	7	-	-	-	-	Change to wording
CS1	CS002	-	England: The percentage of women aged 25 or over and under who have not attained the age of 65 whose notes record that a cervical screening test has been performed in the preceding 5 years In other countries ages are : aged 25 or over and under the age of 65 in Northern Ireland, aged 20 or over and under the age of 61 in Scotland and aged 20 or over and under the age of 65 in Wales	Minor wording change (noted in bold)	11	45-80	11	45-80	5 years	5 years	3 (REG)	Change to wording
CS5	CS003	-	The contractor practice ensures there is has a system for informing all women of the results of cervical screening tests smears	Minor wording change (noted in bold)	2	-	2	-	-	-	-	Change to wording
CS6	CS004	-	The contractor practice has a policy for auditing its cervical screening service; and performs an audit of inadequate cervical screening testssmeas-in relation to individual sample smear-takers at least every 2 years	Minor wording change (noted in bold)	2	-	2	-	-	-	-	Change to wording
Child health surveillance (CHS)												
CHS1	CHS001	-	Child development checks are offered at intervals that are consistent with national guidelines and policy agreed with the NHS CB	Minor wording change (noted in bold)	6	-	6	-	-	-	-	Change to wording
Maternity services (MAT)												
MAT1	MAT001	-	Antenatal care and screening are offered according to current local guidelines agreed with the NHS CB	Minor wording change (noted in bold)	6	-	6	-	-	-	-	Change to wording
Contraception (CON)												
SH1	CON001	-	The contractor practice establishes and maintains a register of women aged 54 and over under who have been prescribed any method of contraception at least once in the last year, or other clinically appropriate interval e.g. last 5 years for an IUS	Minor wording change (noted in bold)	4	-	4	-	5 years	Appropriate interval	-	Change to wording
SH2	CON002	-	The percentage of women, on the register, prescribed an oral or patch contraceptive method in the preceding 12 months who have also received information from the practice-contractor about long acting reversible methods of contraception in the preceding 12 months	Minor wording change (noted in bold) AND 15-12 mnth change	3	50-90	3	50-90	12	12 12	12 (EXC) 3 (REG)	Changes to wording, timeframe and exceptions
SH3	CON003	-	The percentage of women, on the register, prescribed emergency hormonal contraception one or more times at least once in the preceding 12 months year by the contractor practice who have received information from the contractor practice about long acting reversible methods of contraception at the time of or within 1 month of the prescription	Minor wording change (noted in bold) AND 15-12 mnth change	3	50-90	3	50-90	12 1 month	13 12 +1	12 (EXC) 3 (REG)	Changes to wording and exceptions

QUALITY AND PRODUCTIVITY DOMAIN

Quality and productivity (QP)											
QP6	QP001		The contractor practice meets- internally-to reviews data on secondary care outpatient referrals, for the patients on the contractor's registered list , provided by the NHSCB	Minor wording change (noted in bold)	5	-	5	-	-	-	Change to wording
QP7	QP002		The contractor practice participates in an external peer review with other contractors who are members of the same clinical commissioning group to compare its secondary care outpatient referral data with that of the other contractors. The contractor agrees with the group, areas for commissioning or service design improvements	Minor wording change (noted in bold)	5	-	5	-	-	-	Change to wording
QP8	QP003		The contractor practice engages with the development of and follows 3 agreed-care pathways, agreed with the NHS CB , for improving the management of patients in the primary care setting (unless in individual cases they justify clinical reasons for not doing this) to avoid inappropriate outpatient referrals and produces a report of the action taken to the PCO no later than 31 March 2012	Minor wording change (noted in bold)	11	-	11	-	-	-	Change to wording
QP9	QP004		The contractor practice meets- internally-to reviews data on emergency admissions, for the patients on the contractor's registered list , provided by the NHS CB	Minor wording change (noted in bold)	5	-	5	-	-	-	Change to wording
QP10	QP005		The contractor practice participates in an external peer review with other contractors who are members of the same clinical commissioning group to compare its data on emergency admissions with that of the other contractors. The contractor agrees with the group, areas for commissioning or service design improvements to the PCO	Minor wording change (noted in bold)	15	-	15	-	-	-	Change to wording
QP11	QP006		The contractor practice engages with the development of and follows 3 agreed care pathways, agreed with the NHS CB , (unless in individual cases they justify clinical reasons for not doing this) in the management and treatment of patients in aiming to avoid emergency admissions and produces a report of the action taken to the PCO no later than 31 March 2012	Minor wording change (noted in bold)	27.5	-	28	-	-	-	Change to wording
QP12	QP007		The contractor practice meets- internally-to reviews the data on accident and emergency attendances, for the patients on the contractor's registered list , provided by the NHS CB no later than 31 July 2012 . The review will include consideration of whether access to clinicians in the contractor's premises practice is appropriate, in light of the patterns on accident and emergency attendance	Minor wording change (noted in bold)	7	-	7	-	-	-	Change to wording
QP13	QP008		The contractor participates in an external peer review with other contractors who are members of the same clinical commissioning group to compare its data on accident and emergency attendances with that of the other contractors. The contractor agrees an improvement plan with the group. The review should include, if appropriate, proposals for improvement to access arrangements in the contractors premises practice in order to reduce avoidable accident and emergency attendances and may also include proposals for commissioning or service design improvements to the PCO .	Minor wording change (noted in bold)	9	-	9	-	-	-	Change to wording
QP14	QP009		The contractor practice implements the improvement plan that aims to reduce avoidable accident and emergency attendances and produces a report of the action taken to the PCO no later than 31 March 2013	Minor wording change (noted in bold)	15	-	15	-	-	-	Change to wording

PATIENT EXPERIENCE DOMAIN

Patient experience (PE)											
PE 1	PE001		The contractor ensures that the length of routine booked appointments with the doctors in the surgery practice is not less than 10 minutes. If the contractor practice routinely admits sees extra patients during booked surgeries, then the average booked consultation length should allow for the average number of extras seen in a surgery session such that the length of the booked appointments is not less than 10 minutes . If the extra-patients are seen at the end of surgery, then it is not necessary to make this adjustment. For contractors-practices with only an open surgery system, the average face-to-face time spent by the GP with the patient is not less than 8 minutes . Contractors-Practices that routinely operate a mixed economy of booked and open surgeries should ensure that the length of the booked appointments is not less than 10 minutes and the length of the open surgery appointments is not less than 8 minutes	Minor wording change (noted in bold)	33	-	33	-	-	-	Change to wording

ORGANISATIONAL DOMAIN

Records											
Records 3	-		The practice has a system for transferring and acting on information about patients seen by other doctors out of hours	RETIRED	1	-	-	-	-	-	
Records 8	-		There is a designated place for the recording of drug allergies and adverse reactions in the notes and these are clearly recorded	RETIRED	1	-	-	-	-	-	
Records 9	-		For repeat medicines, an indication for the drug can be identified in the records (for drugs added to the repeat prescription with effect from 1 April 2004) Minimum Standard 80%	RETIRED	4	80	-	-	-	-	
Records 11	-		The blood pressure of patients aged 45 years and over is recorded in the preceding 5 years for at least 65% of patients	REPLACED (by BP001)		65	-	-	-	-	
Records 13	-		There is a system to alert the out of hours service or duty doctor to patients dying at home	RETIRED	2	-	-	-	-	-	
Records 15	-		The practice has up to date clinical summaries in at least 60% of patient records	RETIRED	25	60	-	-	-	-	
Records 17	-		The blood pressure of patients aged 45 years and over is recorded in the preceding 5 years for at least 80% of patients	REPLACED (by BP001)		80	-	-	-	-	
Records 18	-		The practice has up to date clinical summaries in at least 80% of patient records	RETIRED	8	80	-	-	-	-	
Records 19	-		80% of newly registered patients have had their notes summarised within 8 weeks of receipt by the practice	RETIRED	7	-	-	-	-	-	
Records 20	-		The practice has up to date clinical summaries in at least 70% of patient records	RETIRED	12	70	-	-	-	-	
Information for patients											
Information 5	-		The practice supports smokers in stopping smoking by a strategy which includes providing literature and offering appropriate therapy	REPLACED (by SMOK001)		-	-	-	-	-	
Education and training											
Education 1	-		There is a record of all practice-employed clinical staff and clinical partners having attended training/updates in basic life support skills in the preceding 18 months	RETIRED	4	-	-	-	-	-	
Education 5	-		There is a record of all practice-employed staff having attended training/updates in basic life support skills in the preceding 36 months	RETIRED	3	-	-	-	-	-	
Education 6	-		The practice conducts an annual review of patient complaints and suggestions to ascertain general learning points which are shared with the team	RETIRED	3	-	-	-	-	-	
Education 7	-		The practice has undertaken a minimum of 12 significant event reviews in the preceding 3 years which could include: - Any death occurring in the practice premises - New cancer diagnoses - Deaths where terminal care has taken place at home - Any suicides - Admissions under the Mental Health Act - Child protection cases - Medication errors - A significant event occurring when a patient may have been subjected to harm, had the circumstance/outcome been different (near miss)	RETIRED	4	-	-	-	-	-	
Education 8	-		All practice-employed nurses have personal learning plans which have been reviewed at annual appraisal	RETIRED	5	-	-	-	-	-	
Education 9	-		All practice-employed non-clinical team members have an annual appraisal	RETIRED	3	-	-	-	-	-	
Education 10	-		The practice has undertaken a minimum of 3 significant event reviews within the preceding year	RETIRED	6	-	-	-	-	-	

Practice management								
Management 1	-	'	Individual healthcare professionals have access to information on local procedures relating to Child Protection	RETIRED	1	-	-	-
Management 2	-	'	There are clearly defined arrangements for backing up computer data, back-up verification, safe storage of back-up tapes and authorisation for loading programmes where a computer is used	RETIRED	1	-	-	-
Management 3	-	'	The hepatitis B status of all doctors and relevant practice-employed staff is recorded and immunisation recommended if required in accordance with national guidance	RETIRED	0.5	-	-	-
Management 5	-	'	The practice offers a range of appointment times to patients, which as a minimum should include morning and afternoon appointments 5 mornings and 4 afternoons per week, except where agreed with the PCO	RETIRED	3	-	-	-
Management 7	-	'	The practice has systems in place to ensure regular and appropriate inspection, calibration, maintenance and replacement of equipment including: <ul style="list-style-type: none"> - A defined responsible person - Clear recording - Systematic pre-planned schedules - Reporting of faults 	RETIRED	3	-	-	-
Management 9	-	'	The practice has a protocol for the identification of carers and a mechanism for the referral of carers for social services assessment	RETIRED	3	-	-	-
Management 10	-	'	There is a written procedures manual that includes staff employment policies including equal opportunities, bullying and harassment and sickness absence (including illegal drugs, alcohol and stress), to which staff have access	RETIRED	2	-	-	-
Medicines management								
Medicines 2	-	'	The practice possesses the equipment and in-date emergency drugs to treat anaphylaxis	RETIRED	2	-	-	-
Medicines 3	-	'	There is a system for checking the expiry dates of emergency drugs on at least an annual basis	RETIRED	2	-	-	-
Medicines 4	-	'	The number of hours from requesting a prescription to availability for collection by the patient is 72 hours or less (excluding weekends and bank/local holidays)	RETIRED	3	-	-	-
Medicines 6	-	'	The practice meets the PCO prescribing adviser at least annually and agrees up to three actions related to prescribing	RETIRED	4	-	-	-
Medicines 8	-	'	The number of hours from requesting a prescription to availability for collection by the patient is 48 hours or less (excluding weekends and bank/local holidays)	RETIRED	6	-	-	-
Medicines 10	-	'	The practice meets the PCO prescribing adviser at least annually, has agreed up to three actions related to prescribing and subsequently provided evidence of change	RETIRED	4	-	-	-
Medicines 11	-	'	A medication review is recorded in the notes in the preceding 15 months for all patients being prescribed 4 or more repeat medicines Standard 80%	RETIRED	7	80	-	-
Medicines 12	-	'	A medication review is recorded in the notes in the preceding 15 months for all patients being prescribed repeat medicines Standard 80%	RETIRED	8	80	-	-